

# General Spot Removal Procedures

1. Set out Wet Floor signs and take precautionary steps by wearing disposable rubber gloves and eye protection.
2. Remove excess solids by scraping or vacuuming, and absorb liquids with Hillyard Sorb-It.
3. Apply the appropriate cleaning product in the order shown on the Spotting Chart.
4. If the spot is unknown, apply Carpet Spotter Gel to surface spots, or Double Down to spills.
5. Agitate the spot from the outside edge to the center using a bone scraper or other smooth-edged instrument, such as a spoon.
6. Blot and rinse after applying each cleaning product.
7. Rinse thoroughly when finished. You cannot rinse too much, but under rinsing will leave a residue that can cause rapid resoiling. If available, an extractor is recommended for the rinsing process.
8. Allow the carpet to thoroughly dry before removing Wet Floor signs and opening to traffic. Carpet blowers will aid in the drying process.

*Note: For removal of blood, fecal matter, urine, and other bodily fluids, use the Hillyard Bodily Fluid Disposal Kit as shown on the Spotting Chart.*



# SC HILLYARD CARPET SOLUTIONS SPOTTING CHART

APPLY TREATMENTS IN THE ORDER SHOWN BELOW AND RINSE AFTER EACH STEP

TYPE OF SPOT	Double Down®	Carpet Booster®	Carpet Debrowner II	Carpet Sanitizer	Carpet Spotter	Carpet Spotter Gel	Heat Transfer	Take Down®	Liquid Gum-Co®	Rust Spotter Gel	Bodily Fluid Disposal Kit	Water Rinse
Adhesive				2				1				3
Asphalt				2				1				3
Beer	1	2		3								4
Berry Stains*	1	2		3		4						5
Blood	1	3		4						2		
Butter	1				2		3					4
Carbon Black					2			1				3
Chewing Gum					2			1				3
Chocolate*	1	2			3							4
Coffee	1	2		3								4
Cosmetics	1				3			2				4
Crayon*					2	3		1				4
Egg (Uncooked)	1				3		2					4
Food Coloring*	1	2		3		4						5
Fecal Matter		2		3						1		
Fruit Juice*	1	2		3		4						5
Furniture Stain					2	3		1				4
Grape Juice*	1	2		3								4
Grass	1	2			4		3					5
Grease, Oil, Tar					2			1				3
Ice Cream	1				2		3					4
Ink*	1											2
Iodine*	1	3		2		4						5
Ketchup	1		3		2							4
Lipstick*					2			1				3
Magic Marker*	1							2				3
Milk	1			2				3				4
Mud	1				3			2				4
Mustard*	1	2			3	4						5
Odors	1	3					2					
Perfume	1			3				2				4
Rust									1			2
Shoe Polish*				2				1				3
Soft Drinks	1			2								3
Tannin	1	2		3								4
Tea	1	2		3								4
Unknown Spot (Dry)	1	3			2							4
Unknown Spot (Wet)	1	4	2		3							5
Urine		2		3						1		
Wax, Candle*				2		3		1				4
Wine*	1	2		3		4						5

\*May be difficult or impossible to remove due to dye or pigments contained in spot.